Add-Ins to Glades & Hendry Evaluation of FY 12-13.

#5. Coordination Contractor:

Hendry-Glades Mental Health Clinic., Inc.
601 W. Alverdez Ave.
Clewiston, FL 33440
(863) 983-1423
Joseph Hosick, Executive Director

6. Orgs and trips and % of service
Data from the Annual Operating Reports for G&H Counties, combined.

Page 33, Pick up window policy is as follows:

Passengers are not given a set pick-up time. Instead, they are told to be ready for their ride to arrive up to an hour before their APPOINTMENT time. The CTC may negotiate special pick-up arrangements with the customer, in advance, as the situation dictates. Passengers will be dropped off at their appointment before the appointment with certain exceptions negotiated in advance. Passengers can expect their return trip to take up to 90 minutes from the time they are seated on the vehicle.